



**COLOR IS UNIVERSAL**

**UDC Integrated Management Program**  
**December 2017**



UNIVERSAL DISPLAY CORPORATION



# Purpose

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- As a leading technology and material supplier to the OLED industry, UDC is committed to
  - Producing and delivering high-quality products to its customers by abiding by best practices in quality as well as environmental, health and safety (EHS) management
- As a valued stakeholder, you play an important role in helping us to continually improve these integrated management systems
- We wish to share our integrated management systems policies and specific quality and EHS objectives with you, and request your feedback to help us better serve your needs



# Introduction

- Established integrated management systems (IMS), including quality and environmental, health and safety
  - *ISO 9001:2015 certified*
  - *ISO 14001:2015 systems under development*
- Work closely with our manufacturing partner, PPG (Responsible Care® certified), to drive IMS continual improvements throughout the supply chain
- Interact regularly with our customers and other external interested parties to meet their IMS needs





# Our IMS Policy

## Quality Management Systems (QMS) Policy:

- Provide high-quality products on-time, to meet customer expectations.*
- Heighten awareness and compliance with customer, regulatory, and statutory requirements.*
- Operate a secure, safe, healthy, and environmentally responsible workplace for our employees and our community.*
- Listen to feedback from customers and other interested parties in order to better meet their needs.*
- Evolve our processes and systems so they continually improve.*
- Distribute, plan and prioritize resources to manage risks and achieve maximum business benefits.*

## Environmental Health and Safety (EHS) Policy:

- Protect our employees, community, and the environment by committing to pollution prevention and creating an incident- and injury-free workplace.*
- Analyze and investigate incidents and data trends for continual improvement.*
- Notify management and affected parties of potential hazards immediately, to drive prompt and effective actions.*
- Exceed or meet all statutory and regulatory requirements, as well as the needs and expectations of all interested parties.*
- Leverage risk management systems to establish meaningful, measurable objectives.*

*Steven V. Abramson*  
CEO



# 2017 QMS Objectives

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- Produce and deliver commercial products to our customers cost-effectively, on-time, every time
- Achieve complete customer satisfaction
- Introduce new products to meet customer needs on a timely and cost-effective basis
- Support EHS and product stewardship requirements of our customers and other interested parties
- Manage business and product risks effectively



# 2017 EHS Objectives

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- Maintain 100% regulatory compliance
- Make improvements on select environmental aspects including emergency preparedness and hazardous waste
- Enhance product stewardship support for our customers and other interested parties
- Communicate our EHS policies, objectives and practices to our employees, customers and other interested parties more effectively
- Complete ISO 14001:2015 certification



# Thank You!

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- We are pleased to be part of your ecosystem including through:
  - *Manufacture, supply and support of our high-quality, energy-efficient UniversalPHOLED® materials and technologies*
  - *Use of continually improving integrated management systems*
  - *Our responsible environmental practices in locations where we conduct business*
- We are dedicated to continual improvement and will appreciate your feedback
- Together with you, we strive to enhance the growth, sustainability and success of our businesses and our communities